



Surveyor (M&E)

Reports to: Customer Delivery Manager Heating

The part I play at Bromford Flagship LiveWest to enable people to thrive is:

I play a key role in ensuring heating installations are designed, specified, and delivered safely, efficiently, and to a high standard. By carrying out comprehensive surveys and producing accurate system designs, I help ensure customers receive heating solutions that meet their needs while complying with regulatory, safety, and industry requirements.

My role exists to provide the technical information and planning required for successful installations. I assess properties across a range of heating technologies, including gas, oil, electric, renewable, and low-carbon systems, identifying site constraints, risks, and installation requirements to support a right-first-time approach.

I work closely with installation teams, subcontractors, operational colleagues, and customers to ensure designs are practical, compliant, and clearly understood. I provide technical guidance, resolve issues arising during delivery, and support quality assurance activities to help maintain high standards across installation projects.

Through accurate surveying, clear communication, and attention to detail, I help deliver safe, cost-effective heating solutions that support customer satisfaction and operational performance.

My skills and experience include:

I have strong technical knowledge of domestic heating systems and installation practices, with experience in surveying properties, producing heating system designs, and identifying appropriate solutions across a range of fuel types and technologies. I am experienced in assessing installation risks, site constraints, and compliance requirements, ensuring work is planned and delivered safely and effectively. I communicate clearly with customers, colleagues, and contractors, providing practical technical guidance and support throughout the installation process. I hold relevant industry qualifications, including NVQ Level 2/3 in Plumbing & Heating, Low Temperature Design and ACS qualifications such as CCN1 and CENWAT, or equivalent. I may also hold, or continue to develop, additional qualifications across renewable, oil, and other heating technologies.

The skills I will develop include:

I will continue to strengthen my knowledge of heating technologies, renewable systems, and industry best practice, ensuring I remain up to date with evolving regulations and product developments.

I will develop my design, planning, and problem-solving skills, enhancing my ability to deliver efficient and effective solutions across a wide range of installation projects. I will also continue to build my technical expertise and stakeholder management skills, enabling me to provide greater support to customers, colleagues, and the wider business.