

# Bathroom Fitter (Capital Works)

Reports to: Capital Works Manager

The part I play at Flagship Group to help solve the housing crisis is:

to carry out effective and efficient fitting of bathrooms on Flagship properties, supporting other trades and colleagues across the business, to provide an outstanding service for our tenants and the homes they live in. I work 40 hours per week, on site from 8am until 5pm Monday to Thursday and 2.30pm on Friday, and I am flexible to working additional paid time to finish repairs outside of my core hours when needed.

I work efficiently and safely and strive to minimise waste when performing a range of tasks in relation to the fitting of bathrooms. Using various tools and equipment, including my own Flagship Services vehicle, I carry out works such as, but not limited to, the installation of full bathroom upgrades, basic carpentry, ceramic tiling, basic plumbing, and basic painting and decorating. I work to ensure that all work is completed to the required standard first time round, to ensure we're spending time and money wisely, and providing the best possible service to tenants.

## My skills and experience include:

I have a Full Trade Apprenticeship or NVQ level 2 within a relevant trade or a proven track record to reflect the appropriate trade experience within bathroom fitting.

I have good practical skills, repairing or replacing parts as required, determining what equipment is required and assisting with preparing cost estimates.

I have good customer service, problem solving and decision-making skills, ideally including how to respond to and escalate any safeguarding and/or emergency situations that occur on-site.

I am competent in Microsoft applications such as Outlook and Teams.

I have a full driving license.

## The skills I will develop include:

Understanding and responding to any safeguarding and emergency situations that occur on-site.

Understanding and familiarity with a range of operational digital systems which will include a work scheduling system.



## Flagship Group Values

