



QA Analyst (Dynamics 365)

Reports to: QA Manager

The part I play at Bromford Flagship to enable people to thrive is:

is to work closely with the QA Manager to deliver high-quality software through effective QA and testing practices, with a leaning towards automation.

As part of an in-house QA team, I support both our wider QA and technology teams by developing and executing tests across our cloud-based platforms, but with a focus on Microsoft Dynamics 365. I create comprehensive test plans and cases based on product and technical requirements, maintaining and executing both manual and automated tests to ensure quality across web, mobile, and API layers.

Using our tracking system, I identify, document, and prioritise defects, collaborating with developers and stakeholders to ensure timely resolution. I work closely with development, product, and DevOps teams to align on requirement and promote a culture of quality throughout the delivery process.

I contribute to continuous improvement initiatives and stay current with emerging technologies and QA practices to help drive innovation and efficiency across the organisation.

My skills and experience include:

Working within the QA function with test automation.

Proficiency with defect management.

Experience working with and testing Microsoft Dynamics 365.

Experience with CI/CD tools such as Azure DevOps.

API testing experience and tools e.g. Postman.

The desired qualifications for my role are professional qualifications related to QA such ISTQB or similar.

The skills I will develop include:

A deep understanding of our Dynamics 365 platform and other priority systems.

A DevOps and Agile mindset.

Maintenance of test automation frameworks and assets.

Prompt engineering for AI-driven solutions.

