

## Head of Landlord Compliance

Reports to: Director - Strategic Asset Management

### The part I play at Bromford Flagship to enable people to thrive is:

I'm responsible for all Landlord Health and Safety (H&S) matters, ensuring that our homes and communal areas remain safe for our tenants, contractors, and the public by fully complying with all legislation surrounding Landlord H&S including duties under the Building Safety Act.

I manage the overall performance of the team to deliver outstanding customer service, wisely manage expenditures, and relentlessly improve performance across all aspects of operations. This comprehensive approach ensures both the safety and satisfaction of all stakeholders involved.

I liaise with safety enforcement agencies and fire authorities to ensure compliance and best practices. I oversee component servicing and monitoring, ensuring compliance with Construction (Design and Management) Regulations (CDM), and using performance metrics to improve operations.

I also advise the Board and maintain high customer service standards, while staying updated on regulatory changes.

### My skills and experience include:

I have extensive experience in providing high-quality Landlord compliance services and a deep understanding of the affordable housing sector.

I'm knowledgeable about the Housing Health & Safety Rating System and other key regulations related to Landlord compliance and safety.

I'm skilled in strategy development and can craft detailed board reports to support decision-making with clear data and analysis. I'm an experienced leader promoting a culture of growth and high performance within my department.

I'm educated to degree standard or equivalent and hold an asset management or landlord compliance qualification or have significant relevant experience.

I hold a full UK driving license.

### The skills I will develop include:

Ongoing personal and professional development through my place on Bromford Flagship services senior management team (SMT).

Access to coaching training with ongoing support from a dedicated coaching network as well as the opportunity to learn and apply continuous improvement and methodology.

