

# Neighbourhood Cleaner

Reports to: Neighbourhood Services Manager (Cleaning)

## The part I play at Flagship Group to help solve the housing crisis is:

To carry out and assist with **cleaning** related tasks to ensure the places in which our customers live are maintained to a high standard.

I work within a customer focused team and efficiently ensure all tasks are carried out in a manner that ensures we are **spending our time and money wisely**. My typical work activities **include hoovering, mopping floors, high and low level dusting and litter picking**.

I maintain high standards and take responsibility for all equipment and health and safety requirements.

### My skills and experience include:

Experience within the cleaning industry. I have the ability to operate the relevant equipment for my role and I have a full driving license.

I have good problem solving and communication skills, as well as basic competency in Microsoft applications such as Outlook and Teams.

I have a proactive approach and I can work diligently within a team.

### The skills I will develop include:

understanding and familiarity with a range of operational digital systems.

An increased practical working knowledge in the cleaning sector

I may also have the opportunity to act as a mentor to trainees and apprentices.



## Flagship Group Values:

