

Neighbourhood Services Technician (Voids)

Reports to: Neighbourhood Services Manager

The part I play at Flagship Group to help solve the housing crisis is: to deliver a **property and garden clearance and cleaning service to empty properties and communal areas**. In addition, I also carry out **minor maintenance tasks, deep cleans, and specialist cleans** when required.

I am also responsible for ensuring that **all work is undertaken in a professional and timely manner**, whilst maintaining a high standard of workmanship to ensure that we create clean and safe neighbourhoods for our customers to live and enjoy

My skills and experience include:

I have good problem solving and communication skills, as well as basic competency in Microsoft applications such as Outlook and Teams.

I have a full UK driving license.

I have experience of working in a customer facing environment.

I have experience and understanding of workplace/site health and safety and have practical working knowledge of property clearances, cleaning, and garden maintenance.

I am proactive and highly self-motivated, with the ability to work diligently on my own initiative as well as collaboratively within a team. I build strong working relationships across the organisation and with external partners to achieve shared outcomes.

The skills I will develop include:

Understanding and familiarity with a range of operational digital systems.

Enhancing both my communication, problem solving, and customer service skills.

An increased practical working knowledge in the clearance of properties, cleaning sector and garden maintenance.

I may also have the opportunity to act as a mentor to trainees and apprentices.



Flagship Group Values:

